



"People
helping people
help
themselves"

Mitchell E. Daniels, Jr., Governor
State of Indiana

Indiana Family and Social Services Administration

402 W. WASHINGTON STREET, P.O. BOX 7083
INDIANAPOLIS, IN 46207-7083

To: Consumers, providers and stakeholders who support individuals with disabilities

From: The Division of Disability and Rehabilitation Services, Bureau of Developmental Disabilities and Bureau of Quality Improvement Services

Re: **Crisis Management and BQIS Outreach Services**

Date: June 7, 2010

Due to budget constraints, the Division of Disability and Rehabilitative Services (DDRS) announces the discontinuation of Crisis Management Services and Outreach Services through its contracted vendors.

Effective immediately, Meridian Services and A. W. Holdings, LLC, will no longer partner with DDRS to conduct Crisis Management Services. This includes in-person technical assistance, make out-of-home placements, or provide follow-along consultations. The vendors will continue to provide consultations through their 24 hour/ 7 day per week crisis phone line through June 30, 2010. If additional assistance is needed, please contact your local Bureau of Developmental Disabilities Office. A complete listing is available online at <http://www.in.gov/fssa/files/BDDS.pdf> or you may call 1-800-545-7763 for assistance.

DDRS is gathering input from FSSA's Division of Mental Health and Addiction (DMHA) and the Dual Diagnosis Task Force to develop a long term comprehensive strategy for providing crisis management services. More information will be made available prior to July 1, 2010.

Also effective immediately, Outreach Services, a program of DDRS' Bureau of Quality Improvement Services (BQIS), will no longer take individual-specific referrals or provide in-person training. DDRS is in the process of identifying how to continue providing the seating clinics.

A complete list of Outreach *Fact Sheets* and *Reminders* are available online at www.in.gov/fssa/ddrs/3948.htm. Additionally, Outreach Services will continue to post important updates and resources online at www.DDRSOutreach.in.gov.

